ParentVUE Account Instructions

Edupoint Educational Systems offers ParentVUE accounts in web based and mobile applications which are integrated with the Synergy Education Platform for parents. Parents will need to activate their account in order to log in to see student information. Parents are able to request a password reset for activated accounts if they have forgotten their password.

HOW PARENTS ACTIVATE PARENTVUE ACCOUNT

1. Click this [link](#)
2. Click on I am a parent >
3. Click to expand More Options area
4. Click Activate Account

[Image of ParentVUE and StudentVUE Access]

[Image of ParentVUE Account Access]
5. Click **I Accept** button on the **Privacy Statement** screen

6. Type your **First Name**, **Last Name**, and **Activation Key** as it appears on the Activation Key statement

7. Click **Continue to Step 3** button
**ParentVUE Account Instructions**

8. Enter a *User Name*
9. Enter a *Password* consisting of letters and numbers consisting of a minimum of 6 characters in length
10. Re-enter the *Password* to confirm
11. Enter a *Primary Email Address*

**NOTE:** The *User Name* and *Password* entered here will be your ParentVUE Account User Name and Password.

**HOW PARENTS REQUEST A NEW PASSWORD**

1. Click this [link](#)
2. Click on *I am a parent >*

![Complete Account Activation](image)
3. Click to expand **More Options** area
4. Click on the **Forgot Password** link

5. Type your email address or user name associated with the account
6. Click **Send Email** button

7. Check email for new password to log into ParentVUE

**HOW TO USE THE PARENTVUE MOBILE APP**

1. Download the ParentVUE mobile app.
2. Refer to [ParentVUE Mobile App](#) instructions.